

The Direction of Housing & Social Care

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'Caring for our Future' White Paper

- Response to engagement
 - System only reacts to a crisis
 - Society not making use of community assets
 - Access to good information and advice
 - Lack of support for carers
 - Quality of care is variable
 - People feel bounced around
 - Demographics

The Draft Care Bill

- Complete rewrite of statute
- Modernise and simplify
- But also
 - Reframing legislation for person-centred support
 - Clarify and strengthen some areas
 - Major reform – needs detailed scrutiny

“I” Statements

- I am supported to maintain my independence
- I understand care and support, my entitlements and responsibilities
- I am happy with my care and support
- I will be treated with dignity and respect
- I am in control of my care and support

I want to do the same as everyone else, and only have to talk to one person

There are no gaps in my care

It is less time consuming if all services are together in one place

I am fully involved in the decisions and know what is in my care plan

"My care is planned with people who work together to understand me and my carer(s), put me in control, co-ordinate and deliver services to achieve my best outcomes"

I didn't have to wait in all day for lots of different people to come at different times

The team always talk to each other to get the best care for my son

I always knew who was in charge of my care and who to contact

I don't have to keep repeating myself to lots of different people





directors of
adass
adult social services



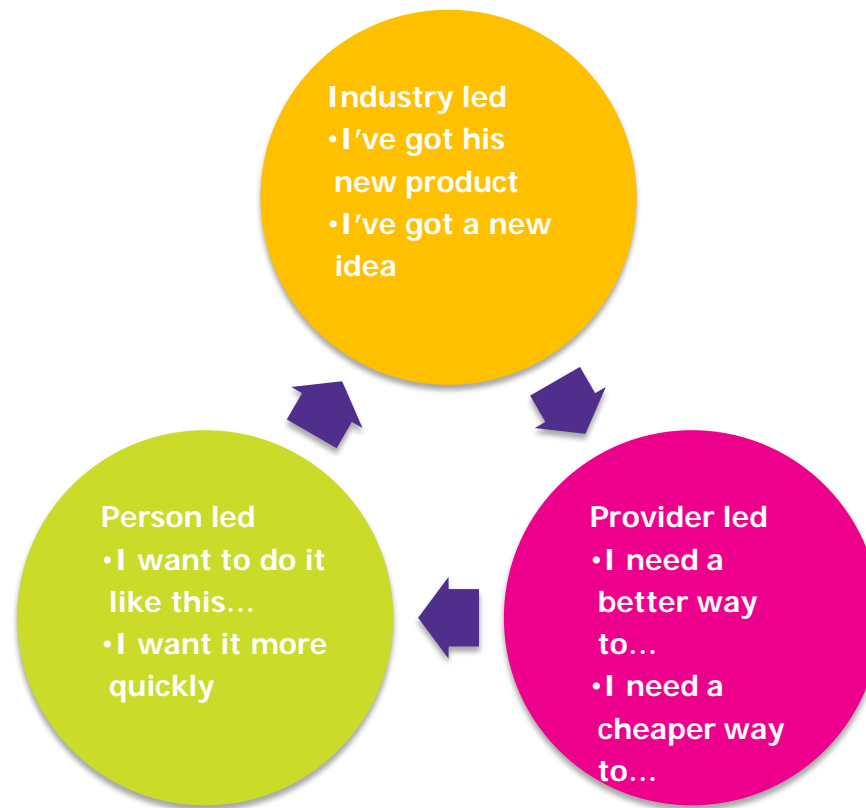








Innovating together







The future is already here
just not very evenly
distributed.

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